## Interviews

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| Name | Marie Blache |
| Age | 26 |
| Occupation | Manager |
| Gender | Female |
| Marital Status | Single |
| Address | Heidelberg |

## csm_Blache_Marie_1_bca3e7b575.jpg

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| **Interview – 1** |

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| **Questionnaires** |
| 1. **How frequently you need to go to clinic for your health issues?**  * I only go to the Haus Artz when I need to and then I go to the specialist my Haus Artz suggests.  1. **How difficult it is for you to find new Doctor/clinic/medical store for your specific health problem? Difficulty level 1. Easy 2. Moderate 3. Difficult.**  * 2. Moderate.  1. **How much time does it take to find specialist?**  * Via Haus Artz it is not that time consuming, but if I find one myself then it will take a day or two usually.  1. **Would it help you to find a specialist doctor faster than the traditional ways using our website?**  * Yes.  1. **How do you find a new clinic /Doctor/medical store in your nearby area?**  * Mostly Google, or If I see a clinic on my way then I use that when I need.  1. **Are you a Smartphone user? Desktop user? Or both?**  * Both  1. **Would you like to read health articles on our web or mobile application?**  * Yes, I can read it when I have time.  1. **Would you like to interact with Doctor you visited previously? (Through Email)**  * If I have a problem then yes.  1. **Do you use any web-based application for searching Doctor/medical store/clinic? if yes, what are its advantages or disadvantages?**  * For Doctors no, for medicals I use Google sometimes.  1. **We would like you to give us feedback on the idea we just presented.**  * It looks good, Will definitely use the idea for searching doctors in emergency. |

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| **Interview – 2** |

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| Name | Sabine Deubig |
| Age | 50 |
| Occupation | Working at SRH Hochschule |
| Gender | Female |
| Marital Status | Married |
| Address | Heidelberg |



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| **Questionnaires** |
| 1. **How frequently you need to go to clinic for your health issues?**  * Twice a year.  1. **How difficult it is for you to find new Doctor/clinic/medical store for your specific health problem? Difficulty level 1. Easy 2. Moderate 3. Difficult.**  * 3.Difficult  1. **How much time does it take to find specialist?**  * 1 day.  1. **Would it help you to find a specialist doctor faster than the traditional ways using our website?**  * Yes.  1. **How do you find a new clinic /Doctor/medical store in your nearby area?**  * Google.  1. **Are you a Smartphone user? Desktop user? Or both?**  * Both.  1. **Would you like to read health articles on our web or mobile application?**  * Yes.  1. **Would you like to interact with Doctor you visited previously? (Through Email)**  * No.  1. **Do you use any web-based application for searching Doctor/medical store/clinic? if yes, what are its advantages or disadvantages?**  * No.  1. **We would like you to give us feedback on the idea we just presented.**   **->** It will be useful if I can forward my reports and documents to my doctor before my document. |

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| Name | Sujay Kulkarni |
| Age | 23 |
| Occupation | (Student) |
| Gender | Male |
| Marital Status | Single |
| Address | Bonhoefferstrasse 13 |



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| **Interview - 3** |

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| **Questionnaires** |
| 1. **How frequently you need to go to clinic for your health issues?**   **->** Once every 2 months.   1. **How difficult it is for you to find new Doctor/clinic/medical store for your specific health problem? Difficulty level 1. Easy 2. Moderate 3. Difficult.**   **->** 2. Moderate   1. **How much time does it take to find specialist?**   **->** 1 day minimum   1. **Would it help you to find a specialist doctor faster than the traditional ways using our website?**   **->** Yes, I think it will be faster.   1. **How do you find a new clinic /Doctor/medical store in your nearby area?**   **->** I ask my friends or I use Google.   1. **Are you a Smartphone user? Desktop user? Or both?**   **->** Both.   1. **Would you like to read health articles on our web or mobile application?**   **->** Yes, It can help me with diet tips.   1. **Would you like to interact with Doctor you visited previously? (Through Email)**   **->** Yes, Depending upon the scenario.   1. **Do you use any web-based application for searching Doctor/medical store/clinic? if yes, what are its advantages or disadvantages?**   **->** I do not use any web based application except Google, A problem is that I do not understand German that well, So I need a English speaking Doctor, Google cannot tell me which doctor can speak English.   1. **We would like you to give us feedback on the idea we just presented.**   **->** If I can get Doctors who can speak English, that will be great help.   |  | | --- | | **Questionnaires** | | 1. **How frequently you need to go to clinic for your health issues?**  * I go may be twice in 6 months.  1. **How difficult it is for you to find new Doctor/clinic/medical store for your specific health problem? Difficulty level 1. Easy 2. Moderate 3. Difficult.**  * Moderate  1. **How much time does it take to find specialist?**  * Around a day or two  1. **Would it help you to find a specialist doctor faster than the traditional ways using our website?**  * Yes.  1. **How do you find a new clinic /Doctor/medical store in your nearby area?**  * I usually ask my friends or search on Google.  1. **Are you a Smartphone user? Desktop user? Or both?**  * Both.  1. **Would you like to read health articles on our web or mobile application?**  * Yes, definitely.  1. **Would you like to interact with Doctor you visited previously? (Through Email)**  * Sometime yes.  1. **Do you use any web-based application for searching Doctor/medical store/clinic? if yes, what are its advantages or disadvantages?**  * No, I search on Google, but it doesn’t shows all the details.  1. **We would like you to give us feedback on the idea we just presented.**  * Nice idea, best luck ☺ |  |  | | --- | | **Interview – 4** |  |  |  | | --- | --- | | Name | Merve Celik | | Age | 30 | | Occupation | Content Manager | | Gender | Female | | Marital Status | Single | | Address | Mannheim |   F:\a.Germany\5th SAD\Documentation\Merve1.jpg |

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| **Interview - 5** |

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| Name | Mandar Natoo |
| Age | 37 |
| Occupation | Cameraman |
| Gender | Male |
| Marital Status | Married |
| Address | Munich |



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| **Questionnaires** |
| 1. **How frequently you need to go to clinic for your health issues?**  * I go may be once in 6 months.  1. **How difficult it is for you to find new Doctor/clinic/medical store for your specific health problem? Difficulty level 1. Easy 2. Moderate 3. Difficult.**  * Difficult  1. **How much time does it take to find specialist?**  * It depends. If the disease I am suffering is rare then it takes 4-5 days otherwise 1-2 days  1. **Would it help you to find a specialist doctor faster than the traditional ways using our website?**  * May be yes.  1. **How do you find a new clinic /Doctor/medical store in your nearby area?**  * I ask my insurance company to send me the list of doctors/clinic/medical stores.  1. **Are you a Smartphone user? Desktop user? Or both?**  * Of course both.  1. **Would you like to read health articles on our web or mobile application?**  * Amm, yes. It would be helpful.  1. **Would you like to interact with Doctor you visited previously? (Through Email)**  * May be yes. But depends upon situation.  1. **Do you use any web-based application for searching Doctor/medical store/clinic? if yes, what are its advantages or disadvantages?**  * Yes, in India I do use Dr. Practo app to find any nearest clinic/ doctor. Advantage is it lets you book an appointment for medical tests in pathology center. But it there is no option to find medical store.  1. **We would like you to give us feedback on the idea we just presented.**  * That’s great work. Good luck!!! |